



NDIS Quality  
and Safeguards  
Commission



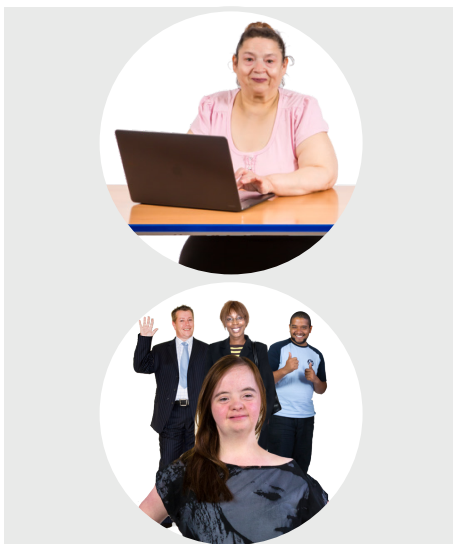
# Own Motion Inquiry into Platform Providers

## Terms of Reference



The **NDIS Commission** is looking into how **Platform Providers** work.

The **NDIS Commission** makes sure NDIS services are good and safe.

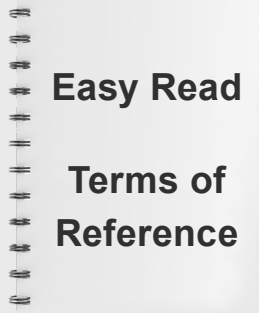


**Platform Providers** are NDIS services that

- Are online
- Help people with disability find support workers.



When the NDIS Commission looks into this it is called an **Own Motion Inquiry**.



This information sheet is a **Terms of Reference** for the Own Motion Inquiry.

A **Terms of Reference** says what the Own Motion Inquiry will do and how they will do it.

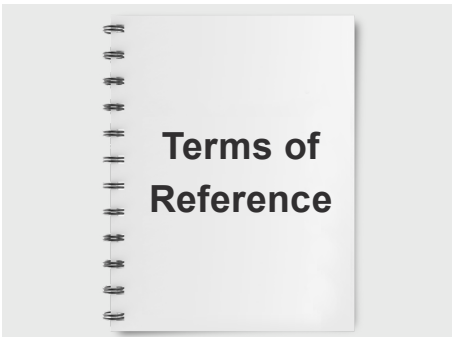


The law says the NDIS Commission can do an Own Motion Inquiry so that

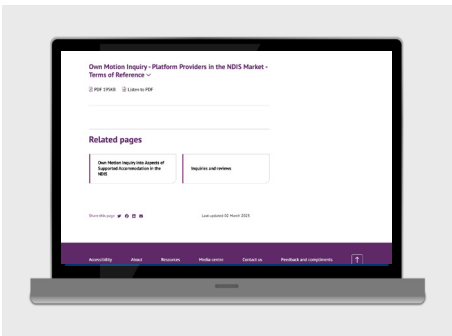
- People with disability get their rights



- NDIS services can get better.



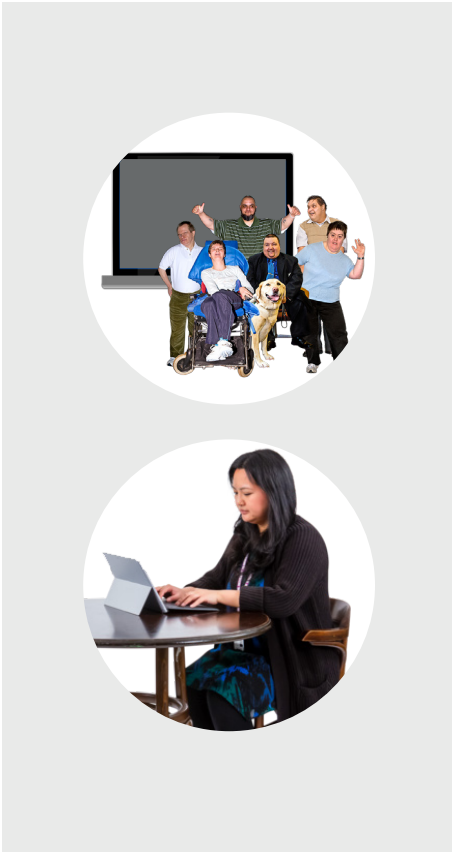
There is another Terms of Reference about the Own Motion Inquiry that is not Easy Read.



You can look at the other Terms of Reference on our website at

**[www.ndiscommission.gov.au/own-motion-inquiry-platformproviders#paragraph-id-6262](http://www.ndiscommission.gov.au/own-motion-inquiry-platformproviders#paragraph-id-6262)**

# What the NDIS Commission will do



The NDIS Commission will speak to

- People who use Platform Providers
- The Platform Providers.



The NDIS Commission will share what they find out with everyone.



The NDIS Commission will check if the rules for Platform Providers are good enough.

# Why is the NDIS Commission looking into Platform Providers



The NDIS Commission is looking into Platform Providers to keep people with disability safe.



The NDIS Commission wants to hear from people with disability about Platform Providers.



People with disability have the right to be safe when they use Platform Providers.



People with disability should also have a say about how Platform Providers work.



There are lots of Platform Providers people use.



There are different ways these Platform Providers make sure their services are good and safe.



The NDIS Commission has heard different things about Platform providers.



The NDIS Commission has heard people are not sure who keeps the services good and safe.

The NDIS Commission has heard Platform Providers can give people with disability



- Choice



- Control

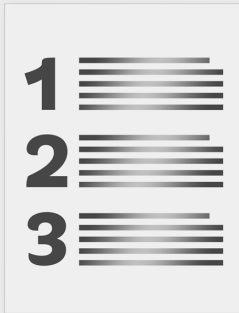


- Help to find the right support.



The NDIS Commission wants to know more about all Platform Providers.

# Issues to look in to



The Own Motion Inquiry will look into lots of different issues.



The Own Motion Inquiry will look into issues like

- How people with disability get help from Platform Providers



- The supports Platform Providers give to people with disability



- How Platform Providers make sure their services are good and safe



- What people with disability think about the Platform Providers.

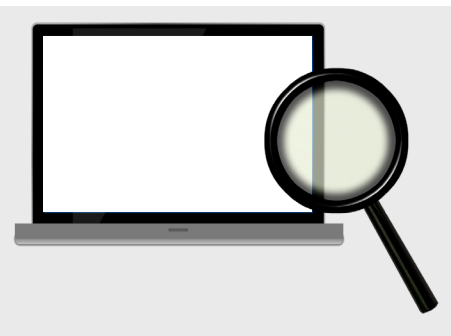




The Own Motion Inquiry will also look into how Platform Providers run their business.



It will look at how Platform Providers work with their staff and people with disability.



The Own Motion Inquiry might also look into other issues.

## Have a say

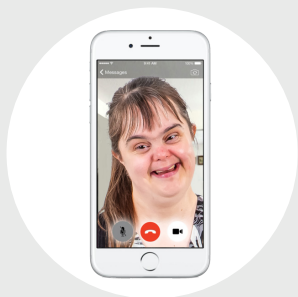


We want to know what you think about Platform Providers.

If you want to have a say about Platform Providers you can



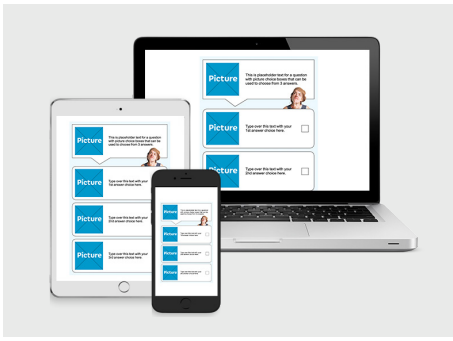
- Email us at **[ownmotioninquiry@ndiscommission.gov.au](mailto:ownmotioninquiry@ndiscommission.gov.au)**



- Send us a video or voice message at **[ownmotioninquiry@ndiscommission.gov.au](mailto:ownmotioninquiry@ndiscommission.gov.au)**

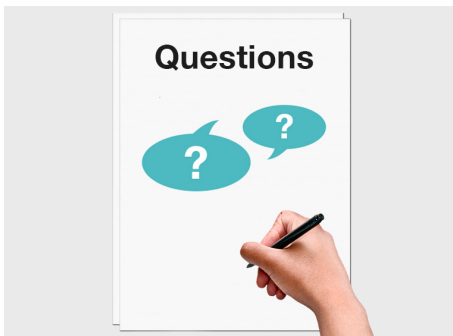


- Ask us to meet with you in person.



You can do an online **survey** at

[www.surveymonkey.com/r/ndiscommission-omi-platformproviders](http://www.surveymonkey.com/r/ndiscommission-omi-platformproviders)



A **survey** means you answer questions about Platform Providers.

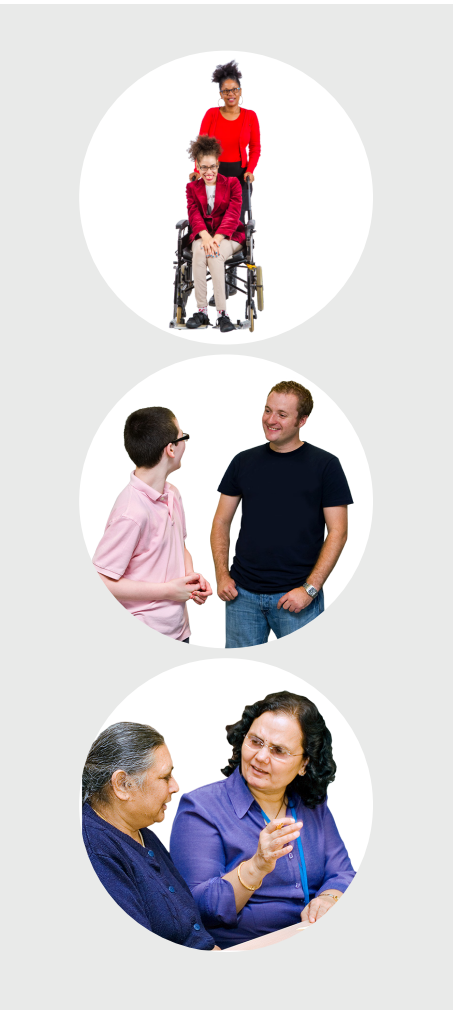


The survey is not Easy Read.

You can ask for support to do it.



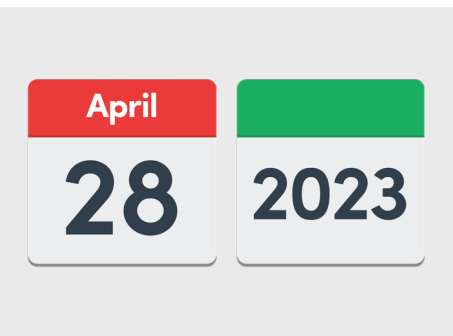
You can also ask someone you trust to speak to us for you.



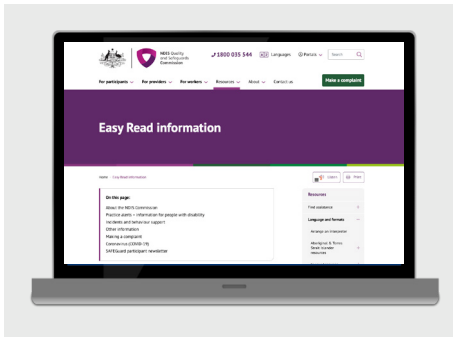
This might be a

- Friend or family member
- Support worker
- **Advocate.**

An **advocate** is someone who helps you get your rights.



You can have a say until Friday 28 April 2023.



We have more Easy Read information on our website.

You can go to our website at [www.ndiscommission.gov.au/easyread](http://www.ndiscommission.gov.au/easyread)

Council for Intellectual Disability made this document Easy Read. **CID** for short. You need to ask CID if you want to use any pictures in this document. You can contact CID at [business@cid.org.au](mailto:business@cid.org.au).