

Strategic Plan 2022-2027

The NDIS Quality and Safeguards Commission (NDIS Commission) works with people with disability, the National Disability Insurance Agency (NDIA), governments and the sector who together deliver the National Disability Insurance Scheme (NDIS)

Our vision

People with disability achieve their aspirations

Our purpose

To uphold the rights of NDIS participants, to elevate quality and safety and enable consumer independence

Strategic enablers

- ✓ Regulate for positive impact
- ✓ Practice and regulatory excellence
- ✓ Work together to build trust
- ✓ Data and digital approaches
- ✓ Our people



Legislative and policy framework

NDIS Rules i.e. NDIS Code of Conduct, Provider Registration and Practice Standards
NDIS Act 2013 | NDIS Quality and Safeguards Framework

Our focus



Rights of people with disability



Quality providers and workers



Thriving, diverse markets

Our impact

- ✓ The NDIS Commission amplifies and promotes the rights of people with disability
- ✓ Every NDIS participant has safeguards in place and access to quality services and supports delivered by skilled workers of their choice
- ✓ The NDIS Commission will enable consumer independence and informed choice for NDIS participants by using regulatory frameworks to promote and remove barriers to quality and safety



As a contemporary, purpose-centred regulator we will:



Lead the way



Build trust



Keep learning



Bring insight



Stay connected