



**NDIS Quality
and Safeguards
Commission**

NDIS Quality and Safeguards Commission Communique from Provider Advisory Group, April 2024

The Provider Advisory Group, a subcommittee of the Consultative Committee met on 10 April 2024. Chaired by the Acting NDIS Quality and Safeguards Commissioner, Michael Phelan, the meeting included a Human Rights Guidance Paper presentation and workshop.

NDIS Commission update

The Government's responses to the NDIS Review will be released in 2024. The Government has established the NDIS Provider and Worker Registration Taskforce to provide expert advice to Government on the approach to registration. The NDIS Commission has met with the Taskforce and will continue to engage with the Taskforce to ensure new registration arrangements support the rights of people with disability and ensure a best practice regulatory approach.

The National Disability Insurance Scheme Amendment (Getting the NDIS Back on Track No. 1) Bill 2024 was introduced into the Parliament on 27 March 2024. The Bill includes provisions in relation to two NDIS Commission-related matters including delegation of certain compliance and enforcement powers, and conditions required for approval of a person or body to be a quality auditor.

A new NDIS Price Taskforce was established in March chaired by the Australian Consumer and Competition Commission with the NDIS Commission and the National Disability Insurance Agency. As part of the new Price Taskforce, Minister Shorten is writing to more than a million participants, their carers and NDIS providers to let people know their rights and if they experience unfair pricing, how they can contact the NDIS Commission via email pricehelp@ndiscommission.gov.au and a QR code.

Human Rights Guidance Paper presentation and workshop

The NDIS Commission has been working with the Australian Human Rights Commission to consider how the NDIS Commission uses a human rights framework in its functions to promote a culture of accountability and awareness, reinforcing the NDIS Commission's commitment to upholding the rights of people with disability.

Realising human rights means establishing an environment where unfair treatment is unlikely to happen in the first place. To strengthen this approach, the NDIS Commission has developed a Human Rights Guidance Paper which includes human rights duties and action statements for the NDIS Commission.

The duties and action statements bring human rights to the forefront of NDIS Commission work, embedding it into our day-to-day activities to drive sector improvement while protecting dignity of people with disability, respecting autonomy and diversity, and ensuring quality services and safeguarding.

To inform this work of the NDIS Commission, the Provider Advisory Group discussed and further explored what behaviours and actions demonstrate a human rights approach, and how providers build this approach into their organisational structures.

The Committee Secretariat thanked all attendees.